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St. Charles Embassy Suites ranked #1 in the world!

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Date: *February 26, 2007*

The St. Charles Embassy Suites has recently been awarded two top honors in hospitality; the Connie Award and the Total Quality Award, making it the number one Embassy Suites property in the world.

Two local companies, John Q. Hammons Hotels and Butler, Rosenbury & Partners (BR&P) have close ties with the prestigious hotel. JQH Hotels is the owner and operator, and BR&P was the principal architect. In fact, BR&P was the principal architect for seven out of the 11 JQH Hotels properties winning an award including St. Louis-St. Charles, Albuquerque, N.M., Dallas-Frisco, Nashville South-Cool Springs, Tenn., Dallas-Fort Worth, Lincoln, Neb., and Rogers Ark.

Currently, BR&P is working with JQH Hotels on three Embassy Suites projects. The East Peoria, Ill. location is under construction, the firm is finishing drawings on the Loveland, Colo. location and the Pleasant Grove, Utah location is in preliminary stages.

The Connie Award, named after Hilton Hotels founder Conrad Hilton, was received due to the hotel's high rankings in categories measuring cleanliness, condition and brand standards, customer's rankings of staff service, and customer's rankings of the hotel's quality of physical accommodations.

The Total Quality Award was received based on the exceptional level of customer service and quality. Out of the 20 Embassy properties ranked, 11 were JQH Hotel properties.

Butler, Rosenbury & Partners is an architectural and engineering design firm located in Springfield, Missouri. The company has over 75 employees and recently opened an office in Phoenix, Arizona.

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